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Mr. Thomas Capps, Chairman
Virginia Electric and Power Company
701 E Cary Street
Richmond VA 23219-3927

October 7, 2005

Dear Chairman Capps,

As the Captain of the Park City Emergency Response Team, I am writing you today on behalf of the 800 homeowners who lost power for three days as a result of Hurricane Katrina. Being without power for three days, in August, in south Florida, is not a pleasant situation. We are also a 55 and over community, and the loss of power for three days presented additional problems for many of our senior residents.

It was on Sunday morning, August 28th, when your most welcomed caravan of trucks arrived here in Park City. Leading this assault on "Mother Nature's aftermath," was Mr. Steve Huff, Supervisor of Distribution Construction Projects. Steve quickly surveyed our community for damage, and then held a meeting with his crews. Before long, we had your trucks all over Park City, buckets raised, and the assault on Katrina was underway. Steve informed me that I would be eating my supper, in a cool house, watching the evening news, if he had anything to say about it. I gave him a big "thank you" in advance, on behalf of our community, not doubting him for one second. Steve is a very competent guy, and I picked up on that instantly. Steve also informed me that he could help out with ice and water if I had any residents in need. I thanked him, and told him we were ok with ice and water thanks to the Town of Davie, the Red Cross, and our neighbors across Pine Island Road.

Steve and your crews spent the entire day with us, and by late afternoon, the a/c units started humming once again. Like ants drawn to a sugar cube, we all ran for our homes and started closing windows with a feeling of victory and relief in our hearts. Yes Mr. Capps, we ate supper in our cool homes, watching the evening news, for the first time in three days. Steve had delivered on what he set out to do, and we all, literally, had light at the end of our tunnels. I am aware that Steve and your crews were simply doing their jobs from a corporate perspective, but please rest assured their efforts carried much more significance to us all.

In closing I would like to thank Steve and his crews for all the work they did that hot, humid, Sunday afternoon here in Park City. It was a pleasure to meet, and get to know Steve and all your guys who worked so hard on our behalf. We are unable to provide you with the names of all your crew members. If you are able to identify them, we would be most grateful if you would please convey our thanks, and share this letter with them. Would you also please provide Mr. Steve Huff with a copy of this letter? Please know that all your employees, who worked here in Park City, are a credit and valuable asset to your corporation. Your board should be very proud of each and every one of them. I know that here in Park City, we are, and we will never forget them. Thanks for sending Florida "the best of the best,"

Sincerely yours,

Capt. Denny Smith, NREMT, PCERT